



# Financial Hardship Assistance

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We want every parent who could benefit from using the OurFamilyWizard® toolset to be able to do so. But we understand that some may not have the financial means to purchase an annual subscription, which is why we have offered assistance to parents experiencing financial hardship since our inception. Parents who are eligible may qualify for discounted or free subscriptions through this program.

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## Application Instructions

Please follow the instructions listed below when applying for an OurFamilyWizard scholarship account. If you have any questions that are not answered by these instructions, please contact our customer support team at **(866) 755-9991** or **info@ourfamilywizard.com**.

- **Step 1:** Applicants must be able to complete all required contact information fields in the application in order for their submission to be processed. Please provide a phone number and/or email address for the co-parent. This information is required in order for OurFamilyWizard to be able to connect parent accounts correctly.
- **Step 2:** Every application **must be submitted with supporting documentation that verifies the applicant's eligibility**. The documentation options listed in Step 2 of the application are the only accepted documents for this application. If ineligible documentation is provided, OurFamilyWizard customer support will reach out at the provided email address for additional documentation.
- **Step 3:** This step should only be completed on applications for applicants who are working with legal aid or are receiving other legal services **pro bono**. Step 3 must be completed by the legal practitioner and **cannot be completed by the applicant**. Legal practitioners completing this step must still provide a signed letter on their letterhead verifying that they are providing legal services **pro bono** or at a reduced rate.



**OurFamilyWizard®**

# Financial Hardship Application

CANADA

Print clearly or fill electronically and email the completed forms and documentation to:

Email: info@ourfamilywizard.com

\* denotes a required field

## Step 1: Contact information for applicant and their co-parent

### Applicant

\*First and Last Name:

\*Address:

\*City:  \*Province:  \*Postal code:

\*Telephone:  \*Email:

### Other Parent

\*First and Last Name:

Address:

City:  Province:  Postal code:

\*Telephone:  \*Email:

## Step 2: One of the following documents MUST be included with the application

- If you've received a fee waiver for your court fees, provide documentation verifying the waiver from within the last 12 months.
- If you're receiving certain types of benefits, such income assistance, provide verification of those benefits from within the past 90 days. Benefit program eligibility is determined on a case-by-case basis.
- If you are being provided legal assistance through Legal Aid, provide a signed letter on letterhead from your lawyer or other legal professional verifying that aid.

.....Below to be completed by legal professionals only. ....

## Step 3: Legal professionals to complete this section only if submitting on behalf of parent(s):

\*First and Last Name:

\*Organization:  \*Title:

\*Address:

\*City:  \*Province:  \*Postal code:

\*Telephone:  \*Email:

For professionals, please choose one of the following and sign below:

- I am a legal officer providing legal services free of charge due to financial need. Please grant my client a complimentary one-year OurFamilyWizard subscription.
- My services are provided at  % of my standard rate due to financial need. Please grant my client a one-year OurFamilyWizard subscription at the same percentage of the standard \$99.00 USD annual subscription

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Once completed application and documentation are submitted, please allow up to 5 business days for a response. Existing subscribers will receive an email notification and new subscribers will receive a welcome email upon approval.